

# Charter

## Our Promise to You

We are an independent specialist centre dedicated to endodontics – often referred to as root canal therapy – the treatment carried out to save natural teeth.

### We Will:

- clearly explain the problem, our diagnosis, the treatment options available as well as the fee involved
- make your comfort and well-being our priority, from your first contact through to your aftercare
- provide reports on your treatment on the same day or within 24 hours of completion
- see all emergencies on the same day or within 24 hours. We offer an out of hours service
- both get you out of pain and provide you with pain-free treatment. We provide sedation services for nervous patients
- start the treatment after diagnosis and where possible and if in your best interests, complete it in a single visit
- operate with state of the art technology including digital X-rays which reduce radiation exposure by up to 70%
- after your treatment, see you for free until we are satisfied the endodontic infection has healed.